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**From:** rafael\_velez2@agilent.com  
**Sent:** Monday, July 11, 2011 1:26 PM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: GC install

Hello,  
Got only half the error message. Can you cut and paste the actual error.  
Thanks  
Rafael

-----Original Message-----

From: Hanchett, James (DPH) [<mailto:james.hanchett@state.ma.us>]  
Sent: Monday, July 11, 2011 9:21 AM  
To: VELEZ,RAFAEL (A-USA,ex1)  
Subject: RE: GC install

Hi Rafael,

Sorry for the delay in getting back to you with our 5975MS error messages(Attached). This happens every Monday morning when we put a run on the MS. The run stops 3/4 through the first run, we close it out and restart, then every thing works OK.

Thanks

Jim

-----Original Message-----

From: [rafael\\_velez2@agilent.com](mailto:rafael_velez2@agilent.com) [[mailto:rafael\\_velez2@agilent.com](mailto:rafael_velez2@agilent.com)]  
Sent: Monday, June 20, 2011 8:01 AM  
To: Hanchett, James (DPH)  
Subject: Re: GC install

Hello,

I am heading to your lab this morning.

Where can I park? Do I need a Pass?

Please confirm address.

Thanks

Rafael Velez

----- Original Message -----

From: Hanchett, James (DPH) <[james.hanchett@state.ma.us](mailto:james.hanchett@state.ma.us)>  
To: VELEZ,RAFAEL (A-USA,ex1)  
Sent: Fri Jun 10 12:06:14 2011  
Subject: RE: GC install

No problem, Monday 6/20 works.

Jim

-----Original Message-----

From: [rafael\\_velez2@agilent.com](mailto:rafael_velez2@agilent.com) [mailto:[rafael\\_velez2@agilent.com](mailto:rafael_velez2@agilent.com)]  
Sent: Friday, June 10, 2011 1:44 PM  
To: Hanchett, James (DPH)  
Subject: Re: GC install

Yes. Thanks

----- Original Message -----

From: Hanchett, James (DPH) <[james.hanchett@state.ma.us](mailto:james.hanchett@state.ma.us)>  
To: VELEZ,RAFAEL (A-USA,ex1)  
Sent: Fri Jun 10 11:40:08 2011  
Subject: RE: GC install

Did you mean 6/20

-----Original Message-----

From: [rafael\\_velez2@agilent.com](mailto:rafael_velez2@agilent.com) [mailto:[rafael\\_velez2@agilent.com](mailto:rafael_velez2@agilent.com)]  
Sent: Friday, June 10, 2011 1:15 PM  
To: Hanchett, James (DPH)  
Subject: Re: GC install

How about 7/20th

Thanks

Rafael

----- Original Message -----

From: Hanchett, James (DPH) <[james.hanchett@state.ma.us](mailto:james.hanchett@state.ma.us)>  
To: VELEZ,RAFAEL (A-USA,ex1)  
Sent: Fri Jun 10 10:55:25 2011  
Subject: RE: GC install

6/17/11 is a State Holiday (Bunker Hill Day). We will be open but with a reduced staff. If you like you can make it the following week.

Jim

-----Original Message-----

From: [rafael\\_velez2@agilent.com](mailto:rafael_velez2@agilent.com) [mailto:[rafael\\_velez2@agilent.com](mailto:rafael_velez2@agilent.com)]  
Sent: Friday, June 10, 2011 11:02 AM  
To: Hanchett, James (DPH)  
Subject: GC install

Hello James,

I will be coming on site next week to install your new GC. I am scheduled for Wednesday. Would it be possible to move the date to Friday June 17th instead.

Thank you for your support

Regards,

Rafael